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### DigiCall™ FAQs

1. What features does DigiCall™ offer that are not found in standard intercom systems?

DigiCall™ uses a standard telephone as the base unit, allowing freedom of movement with a cordless phone.

Even-numbered stations can be used for relay control to open gates, magnetic locks, turn on lights, etc.

DigiCall™ can be programmed to dial a remote telephone away from the site.

It can connect to remote sites without hard wiring a telephone or using a modem for telephone connections.

2. Can I program more than one number into the DigiCall™ for remote dialing?

The DigiCall™ will only hold one remote access number at any given time, although, this number may be changed at any time.

3. What if I am on the telephone when someone calls from a substation?

A distinct set of beeps sound in the telephone receiver signaling an intercom call. The intercom call can be taken, putting the regular call on hold. After the intercom call is terminated, you can return to the regular call.

4. Can I make announcements to all intercom stations?

DigiCall™ has a programmable “All Call” feature. You can set all intercom stations or any set of stations to use with the All Call feature.

5. How many sub-stations can I have on the DigiCall™ system?

DigiCall™ will accommodate up to eight stations on the main board and an additional eight stations on an expansion board for a total of 16 stations.

6. Can I use DigiCall™ with PA systems or other intercom systems?

DigiCall™ cannot be integrated into other intercom or PA systems.

7. Can I use DigiCall™ through my PBX phone system?

Having this capability depends on your PBX system, its available ports, and the features of the PBX. If you have an open trunk port (with no telephone line coming in) you can connect DigiCall™, but you lose the remote dialing feature of DigiCall™. This and other features may be replaced by features of your PBX system. You must consult your PBX vendor for this information. SEE: Digitech Form: 1210-230, “The DigiCall™ System and PBX Telephone Systems”

8. How can I have DigiCall™ connect with a Remote Site?

Install the DigiCall™ with the special remote unit (9001-055LR) at the Remote Site by the instructions in the Guide. Program the office phone number as the remote call number.

When the call button is pressed, the office phone is called, allowing the office to talk and control relay devices.

9. Can I use DigiCall™ on the telephone line connected to my System Controller?

No! The system controller is connected by way of a modem to the computer in the office. First, the DigiCall™ is not able to operate while the System Controller is communicating with the PC. Second, the DigiCall™ can disrupt and corrupt modem communications. Third, certain telephone key presses used by DigiCall™ can take the modem out of Auto-Answer mode, therefore requiring a trip to the remote site to reset the modem and/or System Controller.

10. Do I need a dedicated telephone line for DigiCall™?

In a normal installation at a Site office on a standard telephone line, it is not necessary. In certain applications, it is strongly suggested that a dedicated telephone line be installed and used for DigiCall™. These are:

1. The line the DigiCall™ is connected to at a remote site.
2. Where only a high traffic telephone line is available.
3. Possibly when a PBX system is installed at the site and does not have sufficient resources to handle DigiCall™.

11. Does DigiCall™ require surge protection?

Digitech International, Inc. recommends that all electrical components be protected from electrical line surges. Surge suppressors are available in 8-wire modules (P/N: 4311-240). One 8-wire module is required for each 2 stations in the DigiCall™ system.